

# Online BANKING



We offer a variety of easy-to-use Online Banking services to easily manage your money anytime, anywhere. With the flexibility of 24/7 access to all of your accounts from within one secure platform, you'll save valuable time from your busy schedule.

## Features

- Link multiple Interstate CU accounts to one Internet Banking login.
- View account histories.
- See transactions in process.
- View and print cleared checks.
- Setup email or text account alerts.
- Instantly add Check Stop Payments.
- Submit Wire Transfers.
- Quicken, QuickBooks, and Mint compatible.
- View Online Statements, eNotices, and Tax forms.
- Send, Request, and Split money with Zelle®.

## Transfer between your Interstate CU accounts

- Immediate, scheduled, or recurring.
- With 'custom recipient' you can transfer to an account at Interstate CU that you do not own.
- Perform free 'External Account Transfers' between accounts you own here at Interstate and other financial institutions.

## My Credit Score offers members the ability to

- Easily track your credit score and learn how to improve your score with our free tool from SavvyMoney.
- Monitor your credit score via Online Banking or our App.
- Setup alerts for changes, new accounts, inquiries, and late payments.
- View your credit report Summary, Accounts, Inquiries, and Public Records.

## Pay Bills with our easy, fast, and secure Bill Pay feature.

- Quick Pay allows members to pay bills from the Online Banking home page.
- Get eBills and set email reminders.
- Setup automatic payments.

## Manage your mobile banking devices.

- Text Banking: Send text commands (such as BAL) to your bank from your SMS-enabled phone to inquire about basic account balance and transaction history.
- Alert Banking: Include text message alerts with your mobile banking service(s) to monitor your mobile banking accounts.

## AllData PFM (Personal Finance Manager) tool.

- Build a comprehensive view of all of your finances, including internal accounts and accounts you hold at other institutions.
- Transactions are automatically categorized based on your preferences.
- Budget status and goal progress are automatically tracked against your targets.
- Charts, graphs and advanced search capabilities make transaction monitoring and analysis simple.

## ENROLL IN ONLINE BANKING

To enroll, click on "Banking Login" from Interstate Credit Union's home page: <https://interstatecu.org>

Choose "Enroll in online banking" and enter your member number and the primary account holder's social security number.

After you accept the terms and conditions, the system will automatically prompt you to change your User ID and Password.

After your successful enrollment message appears, login with your new credentials.

You will then be prompted to setup 5 security questions.

Next, complete the setup of a phone for identity verification by entering a number that can receive text messages and calls each time you login.

Finally, the system will immediately send a text or call the number you entered. You will need to enter that verification code on the next screen to access your account.

For product demos visit:  
[interstatecu.org/online-banking](https://interstatecu.org/online-banking)

## Member Support

Call centers available 7 days from 7:00 AM FST to 1:00 AM FST.

- Online and Mobile Banking: 833-521-0400
- Bill Pay, Zelle, and External Transfers: 844-596-1075

Experience a better way to bank.

